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Subject: [ALL-UNIVERSITY] RWU INFOSEC Monthly Briefing [April]
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Roger Williams
University

Information Security [INFOSEC] Briefing

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April - 2023 Cybersecurity Focus

It takes a village! We know firsthand higher-eds are frequent targets of malicious online attacks. The reason: universities have valuable data and technical resources threat actors seek to steal or exploit. To make matters worse, the number of threat actor groups is rising – especially in countries without extradition laws. **So let the games begin!** RWU's network and system engineers do a great job keeping the bad guys out while allowing legit traffic. However, threat actors turn to phishing when hacking a target's network perimeter is impossible. In this situation, you, the ground troops, are the most important line of defense. **As a collective community, we play a critical role in stopping the threat actors when technical controls cannot!**

Over the last several months, we noticed a significant increase in staff and faculty actively marking and reporting phishing emails. This data is great news! When the ***original recipient*** of phishing emails takes the time to "**mark it,**" it has a profound impact. Why? Phishing attacks arrive in waves. For example, the first wave of a phishing campaign typically targets a group of 50 recipients. This target size has the potential to get some "bites" yet is small enough to bypass SPAM filters. **When recipients in the first wave identify and classify the email as "phishing," subsequent waves are automatically blocked!**

For those unfamiliar, marking phishing emails is a simple process in both O365 and desktop versions of Outlook. On the O365 Outlook

client, **marking a phish is done by right-clicking the phishing email and selecting "Reporting" followed by "Report Phishing."** The desktop version of Outlook is a little different and requires installing a "Report Phishing" add-in. Installing this add-in creates a **Report Phishing** ICON in the top ribbon bar of an open email. Pressing this ICON classified the email as phishing before automatically deleting it. [Using either method only takes a few seconds to setup and use.](#)

Thank you to all our cybersecurity ambassadors that continue to help mark and report phishing emails! Your actions are making a positive impact on reducing risks and increasing RWU's overall resilience! If you need guidance before "marking" an email as phishing, please do not hesitate to forward it to spam@rwu.edu.

We wish you a wonderful spring!

Sincerely,
IT Management

Don't take the bait! IT will never ask you for your username and password via email.

Phishing e-mails attempt to deceive you into giving up private information in a response to a message or by leading you to a fraudulent web site.

For more tips about phishing, go to www.phishinginfo.org.

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